



TAR Field Office Addresses

This section includes Medi-Cal field office addresses. For additional information, including how to submit reauthorization requests and TAR resubmissions, refer to the *TAR Overview* section in the Part 1 manual.

Treatment Authorization Requests (TARs) must be sent to the appropriate Medi-Cal field office. If a TAR is received in the wrong field office, it will be routed to the correct office or returned to the provider with instructions about where to send the TAR. TARs from out-of-state providers should be submitted to the San Francisco Field Office, regardless of the service requested.

The Medi-Cal consultant in the field office approves, modifies, defers (for more information) or denies each TAR, depending on Department of Health Services (DHS) policy. After review, the Medi-Cal field office returns the provider copy of the TAR to the provider.

EPSDT Program

TARs for the Early and Periodic Screening, Diagnosis and Treatment (EPSDT) program must be submitted to the appropriate Medi-Cal field office according to the same instructions as for regionalized and core service TARs. For example, a TAR for speech therapy must be submitted to the San Francisco Medi-Cal Field Office, but a TAR for outpatient services must be submitted to the local Medi-Cal field office.

Family PACT

TARs for Family PACT (Family Planning, Access, Care and Treatment) services must be submitted to the local Medi-Cal field office, regardless of the service category.

Medi-Cal In-Home Operations

TARs for clients whose services are authorized by the Medi-Cal Operations Division, In-Home Operations, must be submitted to either the Northern Region or Intake Unit or to the Southern Region, as appropriate. Submit TARs to the following addresses.

IHO Northern Region or Intake Unit
MSC 4502
P.O. Box 997419
Sacramento, CA 95899-7419
(916) 552-9105

Southern Region
311 South Spring Street, Suite 313
Los Angeles, CA 90013
(213) 897-7924

Medical Case Management (MCM) Services

TARs for clients in Medi-Cal Medical Case Management (MCM) should be submitted to the Medi-Cal field office where the MCM is based, regardless of the service category.

Where to Submit TARs

Providers should submit TARs to the Medi-Cal field office (listed alphabetically) based on their county (or border city) and service requested. For reference, the core TAR services are listed below.

Core Services

Adult Day Health Care
Dental Hospitalizations
Elective Hospital Admissions
Elective Hospital Surgeries
Extensions of Acute Hospitalization

Home Health Agencies
Hospice Care
ICF-DD
ICF-DD/N
ICF-DD/H
Kidney Transplants

Mental Health
(for excluded diagnoses)
Office Visits
Outpatient Other
Outpatient Surgeries
Psychiatry

Department of Health Services Medi-Cal Field Office	Core Services Counties Served	Public Telephone Numbers																														
Fresno Field Office 3374 East Shields Avenue, Suite C-4 Fresno, CA 93726-6913 P.O. Box 6150 Fresno, CA 93703-6150	<table><tr><th>County</th><th>Code</th></tr><tr><td>Fresno</td><td>10</td></tr><tr><td>Kern</td><td>15</td></tr><tr><td>Kings</td><td>16</td></tr><tr><td>Madera</td><td>20</td></tr><tr><td>Mariposa</td><td>22</td></tr><tr><td>Merced</td><td>24</td></tr><tr><td>Monterey</td><td>27</td></tr><tr><td>San Benito</td><td>35</td></tr><tr><td>San Luis Obispo</td><td>40</td></tr><tr><td>Santa Barbara</td><td>42</td></tr><tr><td>Santa Cruz</td><td>44</td></tr><tr><td>Stanislaus</td><td>50</td></tr><tr><td>Tulare</td><td>54</td></tr><tr><td>Tuolumne</td><td>55</td></tr></table> Regionalized Services – Breast Pumps, Hearing Aids, Intravenous Home Infusion Equipment ¹ , Medical Supplies, Oxygen and Respiratory Equipment ² , Respiratory Care Services All counties and border cities statewide	County	Code	Fresno	10	Kern	15	Kings	16	Madera	20	Mariposa	22	Merced	24	Monterey	27	San Benito	35	San Luis Obispo	40	Santa Barbara	42	Santa Cruz	44	Stanislaus	50	Tulare	54	Tuolumne	55	General Information: (559) 228-5904 Toll-free: 1-888-706-5719
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¹ See the *Durable Medical Equipment (DME): Bill for Infusion Equipment* section in the appropriate Part 2 manual for a listing of intravenous equipment items.

² See the *Durable Medical Equipment (DME): Bill for Oxygen and Respiratory Equipment* section in the appropriate Part 2 manual for a listing of oxygen and respiratory equipment.

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Department of Health Services Medi-Cal Field Office	Core Services Counties Served	Public Telephone Numbers																																	
Los Angeles Field Office Administration 311 South Spring Street P.O. Box 30650 Los Angeles, CA 90030-0650 Medical Case Management 311 South Spring Street P.O. Box 60174 Los Angeles, CA 90060-0174 Hospital Services Section 311 South Spring Street P.O. Box 60172 Los Angeles, CA 90060-0172 Allied Health Services/Appeals 311 South Spring Street P.O. Box 60171 Los Angeles, CA 90060-0171	County Code Los Angeles 19 Ventura 56 Special Services – Detoxification Counties Served <table> <tr> <th>County</th><th>Code</th><th>Border City</th></tr> <tr> <td>Imperial</td><td>13</td><td><u>Arizona</u></td></tr> <tr> <td>Inyo</td><td>14</td><td>Kingman</td></tr> <tr> <td>Los Angeles</td><td>19</td><td>Lake Havasu City</td></tr> <tr> <td>Mono</td><td>26</td><td>Parker</td></tr> <tr> <td>Orange</td><td>30</td><td>Yuma</td></tr> <tr> <td>Riverside</td><td>33</td><td></td></tr> <tr> <td>San Bernardino</td><td>36</td><td><u>Nevada</u></td></tr> <tr> <td>San Diego</td><td>37</td><td>Bullhead City</td></tr> <tr> <td>Santa Barbara</td><td>42</td><td>Henderson</td></tr> <tr> <td>Ventura</td><td>56</td><td>Las Vegas</td></tr> </table> Regionalized Service - Medical Synagis TARs Fax: 1- 866-816-4377	County	Code	Border City	Imperial	13	<u>Arizona</u>	Inyo	14	Kingman	Los Angeles	19	Lake Havasu City	Mono	26	Parker	Orange	30	Yuma	Riverside	33		San Bernardino	36	<u>Nevada</u>	San Diego	37	Bullhead City	Santa Barbara	42	Henderson	Ventura	56	Las Vegas	Administration: (213) 897-0745 Hospital Services: (213) 897-0745 Allied Health Services/ Appeals: (213) 897-0745 Medical Case Management: (213) 897-0745
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Northern Pharmacy Office ³ (Drug Authorization Requests Only)	Special Services – Pharmacy Counties Served	General Information:																																																									
400 East Main Street, 7th Floor Stockton, CA 95290-0299 P.O. Box 201007 Stockton, CA 95201-9007	<table> <tr> <th>County</th><th>Code</th><th>Border City</th></tr> <tr> <td>Alameda</td><td>01</td><td><u>Nevada</u></td></tr> <tr> <td>Alpine</td><td>02</td><td>Carson City</td></tr> <tr> <td>Amador</td><td>03</td><td>Gardnerville</td></tr> <tr> <td>Butte</td><td>04</td><td>Incline Village Mesquite</td></tr> <tr> <td>Calaveras</td><td>05</td><td>Minden</td></tr> <tr> <td>Colusa</td><td>06</td><td>Reno</td></tr> <tr> <td>Contra Costa</td><td>07</td><td>Sparks</td></tr> <tr> <td>Del Norte</td><td>08</td><td>Zephyr Cove</td></tr> <tr> <td>El Dorado</td><td>09</td><td></td></tr> <tr> <td>Fresno</td><td>10</td><td><u>Oregon</u></td></tr> <tr> <td>Glenn</td><td>11</td><td>Ashland</td></tr> <tr> <td>Humboldt</td><td>12</td><td>Brookings</td></tr> <tr> <td>Kern</td><td>15</td><td>Cave Junction</td></tr> <tr> <td>Kings</td><td>16</td><td>Grants Pass</td></tr> <tr> <td>Lake</td><td>17</td><td>Jacksonville</td></tr> <tr> <td>Lassen</td><td>18</td><td>Klammath Falls</td></tr> <tr> <td>Madera</td><td>20</td><td>Lakeview</td></tr> <tr> <td>Marin</td><td>21</td><td>Medford Merrill</td></tr> </table>	County	Code	Border City	Alameda	01	<u>Nevada</u>	Alpine	02	Carson City	Amador	03	Gardnerville	Butte	04	Incline Village Mesquite	Calaveras	05	Minden	Colusa	06	Reno	Contra Costa	07	Sparks	Del Norte	08	Zephyr Cove	El Dorado	09		Fresno	10	<u>Oregon</u>	Glenn	11	Ashland	Humboldt	12	Brookings	Kern	15	Cave Junction	Kings	16	Grants Pass	Lake	17	Jacksonville	Lassen	18	Klammath Falls	Madera	20	Lakeview	Marin	21	Medford Merrill	(209) 942-6030 Toll-free: 1-800-572-9315 Toll-free fax: 1-800-829-4325 Rx-limit fax: 1-800-641-1021
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³ Medi-Cal Pharmacy Offices will not accept telephone calls from providers for processing verbal TARs for pharmaceutical services. Providers who mail TARs to the Northern Pharmacy Office should use the post office box rather than the street address. Do not submit TARs for incontinence supplies to this office.

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⁴ San Mateo County providers rendering services to recipients who are not members of the Health Plan of San Mateo County and Solano County providers rendering services to recipients who are not members of the Solano Partnership Health Plan should submit drug/medical supply TARs to the Northern Pharmacy Section.

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⁶ Includes Orthotics and Prosthetics (O & P) prescribed or dispensed by a podiatrist, which also includes O & P testing procedures (gait analysis, muscle testing, range of motion and plaster casts) to be submitted to the Sacramento Medi-Cal Field Office.

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Department of Health Services Medi-Cal Field Office	Core Services Counties Served	Public Telephone Numbers																											
San Bernardino Field Office 464 West 4th Street, Suite 530 San Bernardino, CA 92401-1434 P.O. Box 50010 San Bernardino, CA 92412-0010	<table> <tr> <th>County</th><th>Code</th><th>Border City</th></tr> <tr> <td>Inyo</td><td>14</td><td><u>Arizona</u></td></tr> <tr> <td>Mono</td><td>26</td><td>Bullhead City</td></tr> <tr> <td>Orange</td><td>30</td><td>Kingman</td></tr> <tr> <td>Riverside</td><td>33</td><td>Lake Havasu City</td></tr> <tr> <td>San Bernardino</td><td>36</td><td>Parker</td></tr> <tr> <td></td><td></td><td><u>Nevada</u></td></tr> <tr> <td></td><td></td><td>Henderson</td></tr> <tr> <td></td><td></td><td>Las Vegas</td></tr> </table> Regionalized Services – Nursing Facilities (Levels A and B) All counties and border cities statewide	County	Code	Border City	Inyo	14	<u>Arizona</u>	Mono	26	Bullhead City	Orange	30	Kingman	Riverside	33	Lake Havasu City	San Bernardino	36	Parker			<u>Nevada</u>			Henderson			Las Vegas	General Information: (909) 383-4192 Toll-free: 1-800-472-2300
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San Diego Field Office <u>9555 Chesapeake Drive,</u> <u>Suite 203</u> San Diego, CA <u>92123-6394</u> P.O. Box 85344 San Diego, CA 92186-5344	<table> <tr> <th>County</th><th>Code</th><th>Border City</th></tr> <tr> <td>Imperial</td><td>13</td><td><u>Arizona</u></td></tr> <tr> <td>San Diego</td><td>37</td><td>Yuma</td></tr> </table> Regionalized Services – Non-Emergency Medical Transportation <table> <tr> <th>County</th><th>Code</th><th>Border City</th></tr> <tr> <td>Imperial</td><td>13</td><td><u>Arizona</u></td></tr> <tr> <td>Inyo</td><td>14</td><td>Kingman</td></tr> <tr> <td>Los Angeles</td><td>19</td><td>Lake Havasu City</td></tr> <tr> <td>Mono</td><td>26</td><td>Parker</td></tr> <tr> <td>Orange</td><td>30</td><td>Yuma</td></tr> <tr> <td>Riverside</td><td>33</td><td></td></tr> <tr> <td>San Bernardino</td><td>36</td><td><u>Nevada</u></td></tr> <tr> <td>San Diego</td><td>37</td><td>Bullhead City</td></tr> <tr> <td>Santa Barbara</td><td>42</td><td>Henderson</td></tr> <tr> <td>Ventura</td><td>56</td><td>Las Vegas</td></tr> </table>	County	Code	Border City	Imperial	13	<u>Arizona</u>	San Diego	37	Yuma	County	Code	Border City	Imperial	13	<u>Arizona</u>	Inyo	14	Kingman	Los Angeles	19	Lake Havasu City	Mono	26	Parker	Orange	30	Yuma	Riverside	33		San Bernardino	36	<u>Nevada</u>	San Diego	37	Bullhead City	Santa Barbara	42	Henderson	Ventura	56	Las Vegas	General Information: <u>(619) 688-4204</u> Toll-free: 1-888-724-7302 <u>Toll-free fax: 1-888-899-2505</u>
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San Francisco Field Office 575 Market Street, Suite 400 San Francisco, CA 94105-2823 P.O. Box 193704 San Francisco, CA 94119-3704	County	Code	Border City	General Information: (415) 904-9600 Toll-free: 1-800-726-4326
	Alameda	01	<u>Oregon</u>	
	Contra Costa	07	Ashland	
	Marin	21	Brookings	
	Napa	28	Cave Junction	
	San Francisco	38	Grants Pass	
	San Mateo	41	Jacksonville	
	Santa Clara	43	Klamath Falls	
			Lakeview	
			Medford	
			Merrill	
	Special Services – Organ Transplants, EPSDT Nutritional Services, Out-of-State All counties and border cities statewide			
	Special Services – Detoxification Counties Served			
	County	Code	Border City	
	Alameda	01	<u>Nevada</u>	
	Alpine	02	Carson City	
	Amador	03	Gardnerville	
	Butte	04	Incline Village	
	Calaveras	05	Mesquite	
	Colusa	06	Minden	
	Contra Costa	07	Reno	
	Del Norte	08	Sparks	
	El Dorado	09	Zephyr Cove	
	Fresno	10		
	Glenn	11		
	Humboldt	12		
	Kern	15		
	Kings	16		
	Lake	17		
	Lassen	18		
	Madera	20		
	Marin	21		

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⁵ See the *Durable Medical Equipment (DME): Bill for DME* section in the appropriate Part 2 manual to see which items are still considered DME.

Department of Health Services Medi-Cal Field Office	Special Services – Pharmacy	Public Telephone Numbers																																				
Southern Pharmacy Office³ (Drug Authorization Requests Only) 311 South Spring Street, 5 th Floor P.O. Box 30653 Los Angeles, CA 90030-0653	Counties Served <table> <tr> <th>County</th><th>Code</th><th>Border City</th></tr> <tr> <td>Imperial</td><td>13</td><td><u>Arizona</u></td></tr> <tr> <td>Inyo</td><td>14</td><td>Kingman</td></tr> <tr> <td>Los Angeles</td><td>19</td><td>Lake Havasu City</td></tr> <tr> <td>Mono</td><td>26</td><td></td></tr> <tr> <td>Orange</td><td>30</td><td>Parker</td></tr> <tr> <td>Riverside</td><td>33</td><td>Yuma</td></tr> <tr> <td>San Bernardino</td><td>36</td><td></td></tr> <tr> <td>San Diego</td><td>37</td><td><u>Nevada</u></td></tr> <tr> <td>Santa Barbara</td><td>42</td><td>Bullhead City</td></tr> <tr> <td>Ventura</td><td>56</td><td>Henderson</td></tr> <tr> <td></td><td></td><td>Las Vegas</td></tr> </table>	County	Code	Border City	Imperial	13	<u>Arizona</u>	Inyo	14	Kingman	Los Angeles	19	Lake Havasu City	Mono	26		Orange	30	Parker	Riverside	33	Yuma	San Bernardino	36		San Diego	37	<u>Nevada</u>	Santa Barbara	42	Bullhead City	Ventura	56	Henderson			Las Vegas	General Information: (213) 897-1238 <u>Toll-free: 1-866-385-3124</u> Drug fax: 1-800-869-4325 Rx-limit fax: 1-800-371-0712
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³ Medi-Cal Pharmacy Offices will not accept telephone calls from providers for processing verbal TAR authorization requests for pharmaceutical services. Do not submit TARs for incontinence supplies to this field office.